

INDALO CHLOROLIFE

TERMS AND CONDITIONS

Welcome to [Indalo Chlorolife](#). By purchasing our products, becoming a reseller/stockist, or using our services, you agree to the following Terms and Conditions.

1. GENERAL

1.1 These Terms and Conditions govern all purchases, deliveries, returns, and services provided by Indalo Chlorolife.

1.2 By placing an order, the customer confirms that all information provided is accurate and complete.

1.3 Indalo Chlorolife reserves the right to amend pricing, products, promotions, and policies at any time without prior notice.

1.4 All products are subject to availability.

2. PAYMENT POLICY

2.1 Full payment must be made before any order is processed or dispatched unless otherwise agreed in writing.

2.2 Accepted payment methods include:

- EFT (Electronic Funds Transfer)
- Cash Deposits
- Approved Digital Payment Methods

2.3 Proof of payment must be sent to the official company contact for verification.

2.4 Orders will only be processed once payment reflects in the company account.

3. DELIVERY POLICY

3.1 Deliveries are processed within 1–3 working days after payment confirmation.

3.2 Delivery timelines may vary depending on the customer's location and courier services.

3.3 Estimated delivery periods:

- Major Cities: 2–5 working days
- Remote Areas: 5–7 working days

3.4 Customers are responsible for providing the correct delivery address and contact details.

3.5 Indalo Chlorolife will not be held liable for delays caused by:

- Courier service interruptions
- Weather conditions
- Public holidays
- Incorrect customer information
- Unforeseen circumstances beyond company control

3.6 Risk in the products passes to the customer upon delivery.

3.7 Delivery fees may apply depending on the order size and destination.

3.8 Customers must inspect goods upon arrival and report any damages or missing items within 24 hours of delivery.

4. REFUND AND RETURN POLICY

4.1 Due to hygiene and health regulations, opened or used products cannot be returned or refunded.

4.2 Refunds or exchanges will only be considered under the following circumstances:

- Incorrect product delivered
- Product damaged during delivery
- Defective product received

4.3 Any refund or exchange request must be reported within 48 hours of receiving the order.

4.4 Customers may be required to provide:

- Proof of purchase
- Photos/videos of damaged goods
- Original packaging

4.5 Approved refunds will be processed within 7–14 working days.

4.6 Delivery fees are non-refundable unless the error was caused by Indalo Chlorolife.

4.7 Indalo Chlorolife reserves the right to reject refund requests that do not comply with this policy.

5. PRODUCT USAGE DISCLAIMER

5.1 Customers are advised to use products strictly according to instructions provided.

5.2 Individual results may vary depending on skin type, lifestyle, and consistency of use.

5.3 Indalo Chlorolife products are not intended to diagnose, treat, cure, or prevent any disease.

5.4 Customers with allergies or medical conditions should consult a healthcare professional before use.

6. STOCKIST & RESELLER TERMS

6.1 Stockists and resellers must maintain professional conduct when representing the brand.

6.2 Unauthorized resale pricing that damages the brand reputation may result in termination of partnership.

6.3 Orders placed by stockists are subject to stock availability and verification.

6.4 Bulk orders may require additional processing time.

7. PRIVACY POLICY

7.1 Customer information will remain confidential and used only for:

- Order processing
- Deliveries
- Customer communication
- Promotional updates (where consent is given)

7.2 Indalo Chlorolife will not sell or distribute customer information to third parties without consent.

8. LIMITATION OF LIABILITY


8.1 Indalo Chlorolife shall not be liable for any indirect, incidental, or consequential damages arising from the use of its products.

8.2 Customers use products at their own discretion and responsibility.

9. CONTACT INFORMATION

For all orders, support, returns, or delivery enquiries, please contact:

Indalo Chlorolife

 0714289475

 indalochorolife@gmail.com

 [Official Website](#)

Effective Date: May 2026

Company: Indalo Chlorolife Rights Reserved.